How to reset your Blackboard, Student E-Mail, and WebAdvisor password?

To simplify the login experience, DBU students use a single user name password to log into Blackboard, Student E-Mail, and WebAdvisor.

To reset your password, you will have to go through the **Account Access Setup** process located within the WebAdvisor environment. To complete the process, please follow the steps below:

STEP 1

Open your web browser and go to https://advisor.dbu.edu. You will see the following screen:

If you have any additional questions, please call Information Technology at 214.333.5500 or send an email to support@dbu.edu

STEP 2

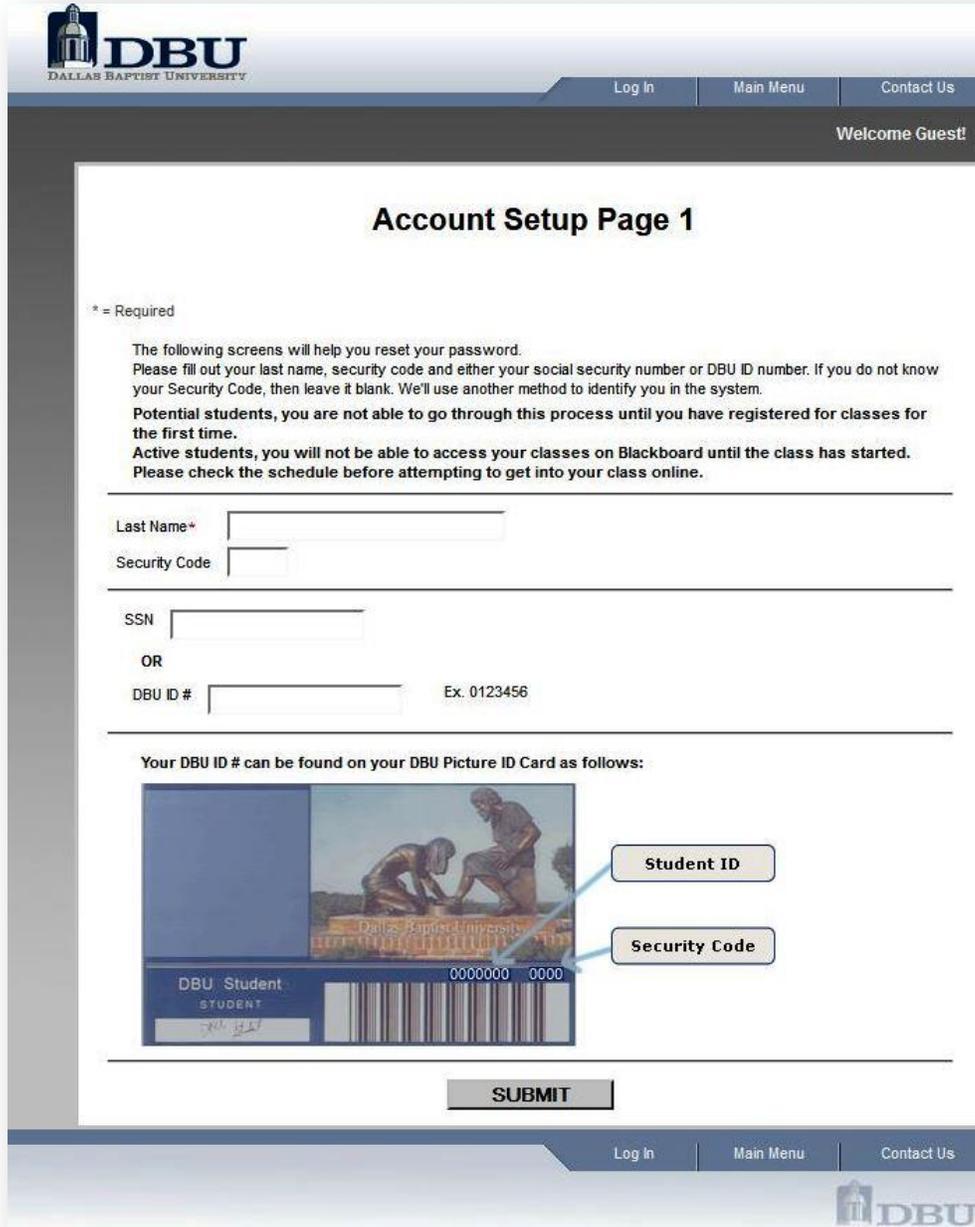Click on the **I'm New To WebAdvisor** link:

STEP 3

Click on the **Account Access Setup** link:

If you have any additional questions, please call Information Technology at 214.333.5500 or send an email to support@dbu.edu

STEP 4

On this page, you may either enter your last name and your social security number, or you may enter your last name, DBU ID number, and Security Code (last 4 digits on your ID card). *We highly recommend that you use your DBU ID information if it is available to you, as this provides for a much faster process.

Account Setup Page 1

* = Required

The following screens will help you reset your password.
Please fill out your last name, security code and either your social security number or DBU ID number. If you do not know your Security Code, then leave it blank. We'll use another method to identify you in the system.

Potential students, you are not able to go through this process until you have registered for classes for the first time.
Active students, you will not be able to access your classes on Blackboard until the class has started. Please check the schedule before attempting to get into your class online.

Last Name*

Security Code

SSN

OR

DBU ID #   Ex. 0123456

Your DBU ID # can be found on your DBU Picture ID Card as follows:

Student ID

Security Code

0000000   0000

DBU Student
STUDENT

SUBMIT

STEP 5

After you have entered all of the required information, you will be able to reset your password. Please also make note of the user ID displayed on the screen.

If you have any additional questions, please call Information Technology at 214.333.5500 or send an email to support@dbu.edu