How to reset your Blackboard, Student E-Mail, and WebAdvisor password?

To simplify the login experience, DBU students use a single user name password to log into Blackboard, Student E-Mail, and WebAdvisor.

To reset your password, you will have to go through the Account Access Setup process located within the WebAdvisor environment. To complete the process, please follow the steps below:

**STEP 1** Open your web browser and go to [https://advisor.dbu.edu](https://advisor.dbu.edu). You will see the following screen:

If you have any additional questions, please call Information Technology at 214.333.5500 or send an email to support@dbu.edu
STEP 2  Click on the **I'm New To WebAdvisor** link:

![I'm New To WebAdvisor link](image)

STEP 3  Click on the **Account Access Setup** link:

![Account Access Setup link](image)

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On this page, you may either enter your last name and your social security number, or you may enter your last name, DBU ID number, and Security Code (last 4 digits on your ID card). *We highly recommend that you use your DBU ID information if it is available to you, as this provides for a much faster process.

After you have entered all of the required information, you will be able to reset your password. Please also make note of the user ID displayed on the screen.

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